

Problem:

Following installation, we receive an error that `ugiftcert_history` or `ugiftcert_cert` or `ugiftcert_pdf` doesn't exist.

Reason:

These symptoms are most often due to Magento cache being enabled during upload process. Unfortunately this results in setup scripts not being run.

Solution:

To fix this setup scripts must be triggered. This can be done only by reinitialising install process with cache DISABLED.

1. Disable any Magento cache.
2. Login to your database;
3. Execute:

```
DELETE from `core_resources` WHERE code='ugiftcert_setup';
```

4. Enable cache.

This operation should result in setup scripts being ran.

From:
<https://unirgy.com/wiki/> - **UnirgyWiki**

Permanent link:
<https://unirgy.com/wiki/ugiftcert/troubleshooting/missing-tables>

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